



TACOM
LIFE CYCLE MANAGEMENT COMMAND
UNIT TRAINING ASSISTANCE PROGRAM
WARREN, MI. 48397

UTAP NEWS



A JOINT MILITARY NEWSLETTER



WELCOME

Welcome to this edition of the Unit Training Assistance Program (UTAP) Newsletter, UTAP NEWS. For those of you that are new members within the last month, the UTAP team would like to personally welcome you to our program.

BIG NEWS REGARDING MSD, IETM'S & EMS NG

EMS NG Viewer Says Goodbye to Java

The time has come to bid farewell to a long-time companion. Sometimes, it was a friend who helped us when we needed it. Other times, it was a source of headache and a possible vulnerability. For better or worse, it is time we parted ways.

The EMS NG Viewer no longer contains Java.

Due to vulnerabilities and frequent updating needs, occasionally to the detriment of software operation, the latest version of the EMS NG Viewer has eliminated Java.

Version 2.1.8 relieves users from being concerned with the following:

- Installation of Java Runtime
- Java dependencies
- JBoss application server
- Apache Tomcat Web server

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CUSTOMER ASSISTANCE TEAM (CAT)

UTAP has a Customer Assistance Team (CAT) that deals personally with your request for assistance. The CAT goes directly to the source with your request and works toward a resolution. Whether you are looking for training material or a solution to a problem that you are having with a TACOM system, CAT's mission is to get you a suitable answer. The CAT can be reached in several ways:

Under the **Customer Assistance Tab/Contact Us Tab** within the Library of TACOM Training Information Site (LOTTIS)

By e-mail at: usarmy.detroit.tacom.mbx.ilsc-utap@mail.mil or
By phone at Comm: 586-282-4276/DSN: 786-4276



TRAINING MATERIAL

ARMY ITEMS

NEW MATERIAL

- ◆ FIRE PROTECTION EQUIPMENT TYPE 1 (FPE)
- ◆ HAMMER PILE DRIVER SELF-POWERED

RE-VALIDATED MATERIAL

- ◆ 8816M BITUMINOUS MATERIAL PAVING MACHINE (BMPM)
- ◆ ALL TERRAIN ENGINEER CRANE (ATEC) (AT422T)
- ◆ ALL TERRAIN CRANE (ATEC) PILE DRIVER
- ◆ ELECTRONIC MAINTENANCE SYSTEM NEXT GENERATION (EMSNG)
- ◆ ENGINEER MISSION MODULE WATER DISTRIBUTOR
- ◆ HIGH MOBILITY ENGINEER EXCAVATOR TYPE I (HMEE I)
- ◆ HYDRAULIC ELECTRIC PNEUMATIC PETROLEUM OPERATED EQUIPMENT (HEPPOE)
- ◆ INLAND PETROLEUM DISTRIBUTION SYSTEM (IPDS)
- ◆ SHOP EQUIPMENT CONTACT MAINTENANCE (SECM) A1/A2
- ◆ STANDARD AUTOMOTIVE TOOL SET (SATS)
- ◆ UOPSPK (PLATOON KIT)
- ◆ UOPSSS (SQUAD SET)



MARINE CORPS ITEMS

NEW MATERIAL

- ◆ COMBAT OPERATIONS CENTER (COC): SIXTY ONE FILES FALL UNDER THIS SYSTEM



UP-COMING/SPECIAL EVENTS

CONTINUED FROM PG 1

The latest viewer is downloadable from the EMS support desk. Download at your earliest convenience, if you haven't already, to benefit from new software features.

Have peace of mind knowing that you won't ever need to update Java for EMS again.

Software Compatibility: EMS-2

All users of EMS-2 IETMs must keep their MSD V2s until their IETMs are converted to EMS NG (estimated March 2015), because EMS-2 IETMs do not work on the MSD V3 and its use on the MSD V3 breaks information assurance requirements. This also applies to all computers that have a Windows 7 Operating System (OS) or later. EMS-2 is legacy software and will not be updated.

Service Now, the EMS Web-Based Ticketing System

The EMS team encourages all customers to use Service Now, the Web-based support information system for the EMS community, to open, view, and track EMS incidents from start to finish. Customers can search the knowledge base for frequently reported issues and resolutions, and download the entire EMS software suite.

Log in with your EMS Web Portal credentials. If you do not have credentials, simply register to receive a username and password. Once you submit an incident, you will receive email notifications once you submit an incident and every time the incident is updated. The notification will contain a link from which you can track the incident each step of the way until it is resolved.

AVAILABLE ON LOTTIS NOW !!!

FROM JPO ROBOTICS AND UTAP:

Lane Training Videos on the following platforms:

1.) TALON IV 2.) 310 SUGV MINI EOD 3.) 510 PACK 4.) R2C

UTAP and JPO ROBOTICS are pleased to announce the release of ROBOT GARAGE.

This episode of ROBOT GARAGE covers the TALON ROBOT. During this presentation you (the Technician) will learn how to maintain and replace the Suspension System Components

Components for the Suspension will include; Drive Sprocket Replacement, Track Replacement, Track Tensioner Replacement and Adjustment for all above procedures.

*Part 2: ROBOT GARAGE **COMING SOON** (new episode). This episode will cover TALON IV Remote Arm Motor Pinion Gear Inspection, Maintenance and Repair Procedures!!!*



GUNNY'S CORNER

Hello,

My name is GySgt Heine I'm the Marine Corps Liaison here at the Army Detroit Tank Arsenal (TACOM) in Warren, MI. To my fellow Marines, I'm here at TACOM representing the Marine Corps and you as your Logistics Liaison for any issues you may have. Please don't hesitate to contact me concerning any issues that you need resolved. UTAP has recently uploaded a lot of great Training Material, so if you've not been on LOTTIS/UTAP in a while, log on and check it out.

My email address is john.l.heine.mil@mail.mil. Any questions or concerns about Marine Corps related issues please email, or call (586) 282-7297.

GySgt Heine, John L.

Marine Corps Liaison



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Hello to all... I first would like to say, it has been a pleasure working with everyone for the past 8 months and I've received an overwhelming amount of comments and positive feedback. I would like to remind everyone, that we should continue to work together as a team and focus on acquiring the parts that are needed to get items/vehicles fixed. Also we all need to continue working hard on our training classes required to perform proper maintenance tasks on your equipment. I have been in many Teleconference and I think we all need to think outside the box. Sometimes we need to leave our comfort zone and look at different avenues. Again it has been a pleasure assisting the Marine Corps. ONE TEAM ONE FIGHT!!!! SEMPER FI

Make some time to check out the new Training Material for the Combat Operations Center (COC). There are sixty plus files that fall under this system. If you have any questions/concerns, please don't hesitate to contact me via email or phone.

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